## Easy Steps To Topup or recharge your data balance on our webiste

#### Background

To make life easier for our esteemed customers, we have put together this brochure to help navigate through our website and payment portal. Please bear in mind that payments on our website are secure and are verified by Master Card and Visa. For more information please click on Terms and Conditons on our website <u>www.internetwork.com.ng</u>

Please do not release any of your card details (PIN, Secure Code CVV etc) to any third party. Our staff will never ask you for this information.

#### **Steps to recharge**

- 1. Logon to <u>www.intercnetwork.com.ng</u>
- 2. Click on menu item "Self Care" from the main meu to logon to the selfcare portal



### 3. Enter username and password

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# Welcome to Self care home page

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- 4. Select "billing information" from the main menu
- 5. Select "make payment" from the sub menu on the left bar.
- 6. Enter amount and click pay

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7. Click on the "pay now" button and it will take you to the secure billing/payment page

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8. Select your preferred payment scheme



9. Click the "continue" button.

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	MasterCard SecureCode password is strictly for online transactions and it is different from your regular Personal Identification Number (PIN) used for ATM and POS transactions.	
	Please follow the steps below to obtain and use your MasterCard SecureCode:	
	<ol> <li>Click on the Continue button below to proceed to the next page</li> <li>Enter your MastecCard card details such as Card Number, CW2, Name on card, Expiry date and click OK</li> <li>You will be redirected to your bank's website, kindly follow the process to completion as advised by your bank</li> <li>The next time you make purchase on the website of a participating Merchant, simply enter the MCSC Password and any Secret Questions (if any) you created if required by your bank.</li> <li>Important</li> <li>The activation process is determined by your bank. Should you encounter any problem, please contact your bank</li> </ol>	
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- 10. Enter your card details to make payment.
- 11. After a successful payment, you will be redirected to the self care page.

### 12. From billing information, select "quotas and service wallets".

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- 13. Select "show not active and used up Quotas".
- 14. Click the "Top Up" button.

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# 15. Select from the list of data plans and click "next"

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16. Select "Transfer the amount from your balance" and click "pay".

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